

PTO-1449	Application No.		Applicant(s) Shmuel (nmi) Shaffer, et al	
	Docket Number 062891.1124		Group Art Unit	Filing Date August 25, 2003

**Information Disclosure Citation
In an Application**


U.S. PATENT DOCUMENTS

		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
<input checked="" type="checkbox"/>	A	5,526,416	06/11/96	Dezonno et al.	379	265	11/16/92
<input checked="" type="checkbox"/>	B	5,724,420	03/03/98	Torgim	379	372	06/24/96
<input checked="" type="checkbox"/>	C	5,991,645	11/23/99	Yuen et al.	455	568	06/06/95
<input checked="" type="checkbox"/>	D	6,295,354	09/25/01	Dezonno	379	266	06/26/98
<input checked="" type="checkbox"/>	E	6,546,097	04/08/03	Peltz	379	265.07	05/13/99
<input type="checkbox"/>	F						
<input type="checkbox"/>	G						
<input type="checkbox"/>	H						
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<input type="checkbox"/>	J						
<input type="checkbox"/>	K						
<input type="checkbox"/>	L						
<input type="checkbox"/>	M						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
<input type="checkbox"/>	N							
<input type="checkbox"/>	O							
<input type="checkbox"/>	P							
<input type="checkbox"/>	Q							

		DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
<input checked="" type="checkbox"/>	R	U.S. Patent Application entitled, "Method and System for Managing Calls of an Automatic Call Distributor", inventors Shmuel (nmi) Shaffer, et al, filed August 25, 2003, 34 pages Specification, Claims and Abstract, 2 sheets of drawings	8/25/2003
<input type="checkbox"/>	S		
<input type="checkbox"/>	T		
<input type="checkbox"/>	U		

EXAMINER 	DATE CONSIDERED 4/02/06
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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